

TIDALIS

Steering you in the right direction

/ IMPROVING EFFICIENCY AND SECURITY WITH

PilotControl



PilotControl

Investing in PilotControl will bring many benefits to your organisation. PilotControl helps streamlining the way you manage your pilotage operations, saving you time, raising efficiency and improving revenue collection. No matter how big or small your operations, PilotControl can be custom configured to your operational requirements.

No more handwritten instructions, no more Microsoft Excel sheets, because everything you need for your operations is at your fingertips. Easy, user-friendly data input ensures one source of truth, ensuring all stakeholders have immediate access to the data they need to do their job fast, safe and efficiently. With PilotControl, your coworkers can access all essential information quickly and easily from their laptop, tablet or mobile phone, wherever they are in the office, on board, or underway.

Speed and safety

PilotControl takes the headache out of managing your pilot operations because all essential information is directly accessible at all times. This means that each pilotage operation is planned with precision and when required, quickly adjusted to synchronise with changes to vessel schedules or port conditions. PilotControl can be integrated with the port management system, which means your dispatcher always has up-to-the minute information on vessel movements.

Most importantly, PilotControl gives your dispatcher an accurate, up-to-the minute overview of pilot availability. In a few easy steps, your dispatcher can ensure the right pilot is assigned to the right job – with the right vessel certification and licences, and availability. Fatigue management can be an integral part of the planning. The dispatcher sends the assignment details straight to the pilot's laptop or mobile phone. And the system automatically updates the pilot with any modifications and additions to his assigned task.

For fast, easy, reliable management of your pilotage operations



Flexible and easy to use

PilotControl is a flexible management system that is configured to your work schedules and the rules of your pilotage organisation – whatever the size of your operation. Because you select the system modules to fit your operations, and each module or the whole system can be updated and modified at any time to meet changing operational requirements.

The web-based interface offers access from virtually any device. Acting as a single source of truth, PilotControl helps avoiding misunderstandings and errors that can cause dangerous situations or loss of time.



PilotControl is easy to use and after a minimum of training, you are up and running. The system is secure because you control user privileges, security, interfaces with third party systems and system reporting and messaging. Tidalis can update PilotControl remotely and automatically; Tidalis is only a phone call away wherever you operate worldwide.

Fast and easy invoicing

In order to simplify revenue collection, PilotControl features a billing management module that can be tailored to your operational requirements. All data required for billing are automatically generated from the system modules. Also, PilotControl can be linked to your financial system.

The module is easy to use, and consigns billing errors to the past. Using this module, you can be confident your invoices are based on the latest tariffs and fees. The data interface with your financial system ensures fast and timely invoice dispatch. Real-time, accurate financial data will contribute to better cash flow and increase operational efficiency.

PilotControl modules

Dispatch Management

This is the core module for managing your pilotage operations and ensures timely assignment of the right pilot with the right qualifications to pilot a vessel in or out of port. The module has an optional function to record the time spent by the pilot on each task of the assignment.

License and certificate management

This module records each pilot's licences, certificates, authorisations and manage expiries. PilotControl ensures the pilot with the right qualifications is assigned to the job.

Mobile Management

This module communicates directly with your pilots wherever they are, on their mobile or laptop. Each pilot has instant access to the information for their assignment – date, time, vessel and location, weather conditions. The pilots can input their reports, record their activities, complete their time sheets, master sign-off, auto delay notifications and more.

Billing Management

All billable hours and tariffs are combined in this module to automatically generate the client invoice. There is an optional accounts receivable function to track payments and credits.

Agent Portal

Web-portal for digital order and digital invoice delivery as well as accounts receivable.



TIDALIS

<https://tidalis.com/>
info@Tidalis.com

Netherlands

Tidalis B.V.
Laan van Malkenschoten 40
7333 NP, Apeldoorn
The Netherlands

T: +31 55 543 25 00

Hong-Kong

Tidalis APAC Limited
Unit 1901-04, 19/F, Nam Wo Hong Building
148 Wing Lok Street, Sheung Wan
Hong Kong

T: +852 2905 1633

Canada

Tidalis Americas Ltd.
#300 – 3500 Gilmore Way,
Burnaby, BC, Canada V5G 0B8

T: +1 604 689 7117

There is always one of our offices available in a time zone near you. Next to our three main offices we have three additional locations in Belgium, The Netherlands and Sweden.